

## Woy Woy Peninsula Community Childcare

## Where to find it

Who is in charge? As you enter the hall way to the centre there is a wooden clipboard

hanging on the cupboard. The supervisor on duty is listed and signed in

if you would like to speak with the person in day-to-day charge.

Signing my child in and out Each classroom hosts their own sign in/out sheets, located on a

clipboard on a prominent shelf close to the classrooms entry door.

Group activity evaluation and

program reflections

Slideshow displays on the classroom computers.

My child needs medication Fill in a medication form on shelf under medicine cabinet in hallway and

hand to a staff member.

Medical conditions require a signed plan from the child's doctor along

with a communication plan and a risk minimisation plan.

**Policies** Many policies are in our Family Handbook. A master folder is located

on the shelves in the front foyer for quick reference or on our website <a href="https://wwpccc.com.au/parents">https://wwpccc.com.au/parents</a>. Please ask office staff for other policies

that you may require.

I have a complaint Talk to staff if possible.

Our Addressing Complaints Policy in Family Handbook (folder in foyer)

or on our website <a href="https://wwpccc.com.au/parents">https://wwpccc.com.au/parents</a>

Menu The menu for the fortnight is displayed in foyer above the photocopier

on the wall.

**Did my child eat?** See the display in the classrooms for MT/lunch/AT consumption on

display near the sign on sheets. (Please note during meal times these

records are with the staff serving the food.)

**How is Behaviour Management** 

handled?

See policy in Family Handbook (folder in foyer) or on our website

https://wwpccc.com.au/parents

Who works here? See educators, relief educator photos in foyer and at the entryway to

each classroom.

Work Health and Safety There is a policy manual in the foyer.

Express concerns to staff so that it can be resolved e.g. gate not

shutting.

Accident / Illness / Behaviour

Incident

Watch for a red dot next to your child's name on sign in/out sheets -

see staff in the classrooms for further information.

**Need to pay**We prefer direct debit. Please ask office staff for the appropriate form.

Approach educators - everyone is able to take your EFTPOS or cash

payments.

How is my child progressing? Talk to educators or make an appointment. Children's portfolios are

also available for comment and inspection at any time located on

shelves within the classroom.

I have a suggestion Please speak to a staff member or place comments in slot (in cupboard

next to office) or talk to educators.

Fire fighting equipment / exits In each room and hallway - plans on display in hallway

Any queries or can't find it Please ask any of our team of educators